



FIFA WORLD CUP 26™ TICKETING FAQ – CANADA SOCCER ALLOTMENT

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FIFA Ticketing is responsible for all ticketing matters related to FIFA World Cup 26™ and has established the regulations for distributing tickets to supporters of participating nations. Canada Soccer will have an allotment of tickets to distribute to Canada Soccer's fans for each of Canada's FIFA World Cup 26™ matches, in coordination with FIFA Ticketing.

WHAT ARE THE ELIGIBILITY REQUIREMENTS TO APPLY FOR FIFA WORLD CUP 26™ AS A Canada SOCCER FAN?

First, all applicants for Canada Soccer's allotment must be an active CanadaRED member, at any level. Membership is free at the CanadaRED Starter tier.

Fans who are not currently CanadaRED members and would like to apply for tickets have until **11 January 2026 at 11:59pm ET**, to become a member at any level. In addition, current CanadaRED members will have until **13 January 2026 at 11:59pm ET** to upgrade their membership level to improve their chances at being successful in the lottery process. The weighted random draw will use the tier level for CanadaRED accounts as of 13 January, 2026.

For more information on the CanadaRED program and to join today visit <https://canadared.canadasoccer.com/>

The full list of eligibility requirements to apply for FIFA World Cup tickets are listed below. Applicants must:

- Be a CanadaRED member at any tier level
- Be at least 18 years of age at the time of applying for tickets
- Have a *FIFA ID* to access the ticket portal (applicants will be prompted to sign-in or register when first accessing the FIFA ticket portal)

HOW DO I APPLY FOR TICKETS FROM Canada SOCCER'S ALLOTMENT OF FIFA WORLD CUP 26™ TICKETS?

CanadaRED members can apply for tickets to each of Canada Soccer's Men's National Team matches at any time between **11 December 2025 and 13 January 2026**, by accessing the FIFA Ticket portal exclusively for Canada Supporters. CanadaRED members will receive a link and unique access code to gain entry to the portal via email from Canada Soccer. The access code will only be available for one-time use and cannot be shared. CanadaRED members interested in applying for tickets should use the email address registered with their CanadaRED account to be allocated in the proper tier for the weighted random selection draw for tickets.

The application process is **not** first-come, first-served and fans can apply at any point during the application window.

I AM A Canada SOCCER FAN UNDER THE AGE OF 18. CAN I SUBMIT A TICKET REQUEST?

Canada Soccer fans under the age of 18 who wish to purchase tickets must have a parent/guardian above the age of 18 apply for tickets on their behalf. Anyone under the age of 18 can be added to an application as guests.

DOES BEING A Canadared member AND COMPLETING THE APPLICATION PROCESS GUARANTEE ME FIFA WORLD CUP 26™ TICKETS?

No. CanadaRED members who apply through the FIFA Ticket Office portal are not guaranteed tickets as the number of tickets requested is expected to significantly exceed the allocation available.

In the event that the number of tickets requested exceeds the allocation available for any price category for any match, a weighted random selection draw will be conducted to determine which applicants are awarded tickets.



CanadaRED members at the highest levels will have the best chance of receiving access to purchase tickets as they will be included in the draw at their membership tier and, if they are not successful, will be entered in each subsequent draw at lower levels.

Canada Soccer will conduct a weighted random draw to allocate tickets for fans within the Canada Soccer ticket allotment. This process will ensure that those interested have a fair opportunity to attend FIFA World Cup 26™ Matches.

- Tickets will be assigned via weighted random draw based on CanadaRED membership level
- CanadRED members may submit one (1) ticket application per code (maximum of 2 tickets per match)
- CanadRED members must use the email address associated with their CanadaRED membership account.
- Applicants will be able to select preferred ticket category level, based on categories made available by FIFA in this process.
- Submitted applications are final and cannot be edited.

HOW DOES THE TICKET ALLOTMENT LOTTERY WORK?

Here is how the ticket lottery for Canada Soccer's FIFA World Cup 26™ ticket allocation will work:

- A separate lottery will be held for each match that Canada plays.
- An equal number of tickets will be made available for the lottery at each tier.
- The lottery begins at the highest membership tier (Icon).
- Members who are not successful in the lottery at their membership tier will be automatically entered into the lottery at lower tiers.
- The process repeats until a lottery is held at all tiers.

Draw 1 – Icon Members

Draw 2 – Legend Members + anyone not selected from Draw 1

Draw 3 – Champion Members + Anyone not selected in Draw 2

Draw 4 – Premier Members + Anyone not selected in Draw 3

Draw 5 – Squad Members + Anyone not selected in Draw 4

Draw 6 – Community Members + Anyone not selected in Draw 5

Draw 7 – Starter Members + Anyone not selected in Draw 6

If i upgrade my membership LEVEL, will i need a new access code?

No, your access code is tied to the email address used to register your CanadaRED account. If you upgrade your account, using this same email address, the access code used for your ticket application will reflect that level of membership.

HOW MANY TICKETS ARE AVAILABLE IN THE canada SOCCER ALLOTMENT?



As a Participating Member Association, Canada Soccer will receive 8% of sellable stadium capacity as a purchasable ticket allocation per match for each of Canada's matches at FIFA World Cup 26™. The larger the capacity of the stadium, the greater the number of tickets available via Canada Soccer's purchasable ticket allocation.

ARE THERE LIMITS TO THE NUMBER OF FIFA WORLD CUP 26™ TICKETS A CanadaRED Member CAN apply for?

Yes. Through the CanadaRED ticket application process, each individual CanadaRED member may apply for a maximum of two (2) tickets per match per account.

The two (2) ticket per match maximum ticket application criteria helps to ensure that as many CanadaRED members as possible will have a fair opportunity to secure tickets to attend Canada matches at FIFA World Cup 26™.

This limit is less than the overall maximum of four (4) tickets per match per household set forth by FIFA Ticketing for tickets accessed through any draw for FIFA World Cup 26™.

FIFA's tournament limits also apply to all Canada Soccer fans applying to access tickets through Canada Soccer's ticket allocation.

As per FIFA's ticket sales regulations, an individual may apply for a maximum of four (4) tickets through a combination of any FIFA draw and through Canada Soccer's allotment for the same match, so long as they do not exceed four (4) tickets per match and forty (40) tickets for the entire tournament, per household.

For complete FIFA Ticket Sales Restrictions visit [FIFA.com/Tickets](https://gpcustomersupportfwc2026.tickets.fifa.com/hc/en-gb/sections/30066577818013-Sales-Restrictions)

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Important to note: Those who submit requests for tickets beyond the household limits stated above (whether through a single request or by combining applications made during various sales phases) risk having all requests for tickets ultimately declined and/or revoked by FIFA (including those previously confirmed).

Please also note: The online order page will not automatically conduct checks on ticket limits when you submit your request. Instead, the request submitted is checked after the sales window has concluded in combination with all other requests received. Please ensure that you do not exceed the stated combined household limits when submitting your request either through the Canada Soccer portal or any earlier or later ticket sales phases through [FIFA.com](https://www.fifa.com).

TO WHAT MATCHES CAN CANADA SOCCER FANS APPLY FOR FIFA WORLD CUP 26™ TICKETS FROM CANADA SOCCER'S ALLOTMENT?

Canada Soccer's allotment is for tickets to Canada matches only, including each of Canada's three Group Stage matches. Canada Soccer fans also have the opportunity to request Conditional Tickets for Canada's possible knockout round games, including the Round of 32, Round of 16, Quarterfinals, Semifinals and Final/Third Place Game. Conditional Tickets will be issued only if Canada advances.

Supporter Tickets (ST) – Individual match tickets available for each of the three (3) Group Matches that will be played by Canada Soccer's Men's National Team during the Group Stage.

Conditional Supporter Tickets (CST) – Individual match tickets available for each of the knockout round matches that could be played by Canada Soccer's Men's National Team. CSTs are conditional on Canada qualifying for the match; otherwise the tickets cease to exist and a refund will be owed, minus a service fee as charged by FIFA.

WHAT IS A CONDITIONAL supporter TICKET?



Anyone who applies for a ticket to follow Canada Soccer's Men's National Team for matches in the knockout rounds will be applying for a Conditional Supporter Ticket, which will be valid only if Canada advances. Applicants will be required to use a payment card to pay the full amount for all tickets up front. Should Canada not advance to a stage of the tournament for which someone has purchased a ticket, then the ticket purchaser will receive a refund to the payment card used, minus a service fee per ticket as charged by FIFA.

Please note that matches after the group stage may be played outside of Canada...

CAN I APPLY FOR TICKETS TO NON-Canada FIFA WORLD CUP 26™ MATCHES?

Yes, however not through Canada Soccer. Canada Soccer fans may apply for tickets to non-Canada FIFA World Cup matches by submitting a ticket application directly through FIFA. Fans should visit the FIFA World Cup 26™ Ticketing page at FIFA.com/tickets for more information. If fans are successful in obtaining tickets through this method, they will be seated with other international fans in an International General Public area. Canada Soccer fans will be seated with other Canada fans only if they apply for tickets from Canada Soccer's allotment.

Please remember, however, that FIFA's household ticket limits apply to all tickets purchased regardless of how, when, or in which phase they were purchased. A household may apply for a maximum of four (4) tickets per match and a maximum of forty (40) tickets for the whole tournament. These limits include all sales phases and applications combined.

CAN I SPECIFY SEAT LOCATIONS OR REQUEST SEATS ADJACENT TO ANOTHER APPLICANT?

Tickets will be available across multiple categories/price levels. The ticket application portal will give applicants the opportunity to choose which category or categories of tickets they prefer but will not allow any more specifics beyond this. FIFA does not offer the option to request adjacent seats to another group or purchaser.

HOW MUCH WILL TICKETS COST?

Tickets will be available across multiple categories/price levels. Each stadium is configured differently; therefore, the general category descriptions (listed below) should not be considered definitive in each circumstance.

Category 1: Highest priced and located in prime areas within the stadium

Category 2: Located outside of the Category 1 area

Category 3: Located outside of the Category 1 and 2 areas

Ticket prices vary according to the match being played and the category of the tickets purchased.

I HAVE ALREADY PURCHASED TICKETS TO THE FIFA WORLD CUP 26™. CAN I ALSO APPLY FOR MORE TICKETS AS A CANADA SOCCER FAN?

Yes. Please remember, however, that FIFA's household ticket limits apply to all tickets purchased regardless of when or in which phase they were purchased. Please be aware of the household limits detailed above prior to making a request for additional tickets.

WHAT ARE FIFA'S TICKET SALES REGULATIONS? AND DO THEY APPLY TO CANADA SOCCER FANS?

Yes, they apply to Canada Soccer Fans. Any person wishing to purchase FIFA World Cup 26™ tickets will be bound by FIFA's Ticket Sales Regulations (which include household limits on the number of tickets each purchaser can obtain), General Terms and Conditions and Stadium Code of Conduct. These documents can be found online at FIFA.com/Tickets.



HOW AND WHEN WILL Canada SOCCER FANS KNOW WHETHER THEIR FIFA WORLD CUP 26™ TICKET REQUESTS ARE APPROVED?

After, the ticket application window for Canada Soccer's allotment closes on 13 January, 2026, Canada Soccer will conduct the weighted random draw upon receipt of ticket application information from FIFA. Following the conclusion of the draw, all applicants will be notified of their ticket status by FIFA. We expect the notification of status in mid to late February, 2026, with actual seat locations to be confirmed at a later date.

Should you be successful in your application for tickets, your payment card will be immediately charged the full amount noted during the application process (including the cost of conditional supporter tickets).

IF I AM SUCCESSFUL IN APPLYING FOR FIFA WORLD CUP 26™ TICKETS THROUGH Canada SOCCER's ALLOTMENT, WHEN AND HOW SHOULD I EXPECT TO RECEIVE THEM?

Tickets will be made available as mobile tickets. Mobile tickets will be available only through the FIFA Ticketing App. Mobile tickets for Supporter Tickets (ST) during the Group Stage will be made available closer to the start of the tournament. Mobile tickets for Conditional Supporter Tickets (CST) during the knockout rounds will be delivered as Canada Soccer's Men's National Team advances through the knockout rounds.

DOES Canada SOCCER PROVIDE ANY VIP PACKAGES FOR THE FIFA WORLD CUP 26™ MATCHES?

All VIP packages for the FIFA World Cup 26 tournament are managed through On Location. For further details around VIP Packages please visit On Location [here](#).

Is the same FIFA ID being used for Canada Soccer's FIFA World Cup 26™ ticket lottery as well as FIFA's public lotteries?

All individuals purchasing tickets for FIFA World Cup 26™ will require a FIFA ID, including those who are successful through the lottery to access Canada Soccer's FIFA World Cup 26™ ticket. The same FIFA ID can be used to complete the purchase process through any of the available ticket purchase channels.

Please note that you must be at least 13 years old to register for a FIFA ID, and at least 18 years old to sign up for a FIFA ticketing account and purchase FIFA World Cup 26™ tickets.

Additional information related to the FIFA ID can be found [here](#).

RESALE INFO

Additional information to be confirmed by FIFA regarding the resale of Supporters Tickets.

QUESTIONS?

For questions related to Canada Soccer's Supporters Ticket allotment, please email tickets@canadasoccer.com